



## Rigor Code Of Conduct:

Any inspector offering a Rigor Inspection is expected to adhere to the following code of conduct. Code of Conduct violations may result in being removed from the network and all perks revoked.

### **Honesty Policy:**

- RV Inspectors shall be objective in their reporting and not knowingly understate or overstate anything discovered in the RV inspection.
- If an inspector encounters anything during an inspection they are unsure or untrained in, the inspector will seek guidance from Jacob Rigor and the inspection network group.
- RV Inspectors will not market, advertise or promote their RV Inspection services or qualifications in a deceptive, false or misleading way.
- Inspectors will treat clients with fairness, respect and integrity.

### **Confidentiality Policy:**

- RV Inspectors shall not disclose any inspection findings, test results or client information without the client's approval.
- Inspectors may disclose observed hazards that will impact the occupant's safety and well-being.

### **Conflict of Interest Policy:**

- Rigor Inspectors will not inspect for compensation any Recreational Vehicles in which the Inspector has or expects to have a financial interest in the outcome of the inspection.
- Rigor Inspectors will not inspect any Recreational Vehicles under any type of compensation, contingent fee or future referrals that is dependent upon the reported findings or on the sale of the unit.
- Rigor Inspectors will not directly or indirectly compensate any party having a financial interest in the sale, lease or rental of a Recreational Vehicle.
- Rigor Inspectors will not receive compensation for a RV Inspection from more than one party unless all parties agree to such arrangement.
- Rigor Inspectors will never fabricate or embellish any part of their inspection in order to sell their RV repair or maintenance services or the repair services in which they receive a referral fee.

### **Dealer Interactions Policy:**

- Rigor Inspectors recognize that they are working on private property, and inspecting private property
- Rigor Inspectors will always politely comply with a dealerships directives
- Rigor Inspectors will not seek to publicly criticize a dealership, but will communicate any problems to Jacob Rigor